# viewpoint.

## Do you want the opportunity to improve the services you receive from Housing 21?

Would you like to be involved in engagement activities such as improvement groups, events, email or postal surveys?

If yes, then why not sign up to Viewpoint? It's an easy and flexible way to get involved and won't take up too much of your time.

## How does it work?

- 1. You fill out this form and send it to us, we then add you to our database
- 2. We invite you to an engagement activity to hear your views on improving a particular part of the organisation
- 3. You tell us either, "you would love to be involved" or that "you're not interested/available right now"
- 4. Activity takes place, residents views are listened to, improvements are made and we feedback to let you know about the changes

You don't always have to leave your home to be involved; engagement activities also include questionnaires and written feedback. If travel is involved, all reasonable expenses will be paid.

Your contact details:	
Name:	
Address:	
Telephone number:	Email address:

#### Which of these properties do you live in? (Please tick one box)

Retirement Housing	Extra Care
Shared Ownership	Leasehold



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### How would you like to be involved?



By post

By telephone Focus/discussion groups

Please to return this form to: Freepost RTJE-LEHY-SGLJ Viewpoint | Strategic Engagement

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