

## COVID-19 New Government Guidance

To control the spread of coronavirus (Covid-19) the Government announced new national lockdown measures, which come into force from **Thursday 5<sup>th</sup> November 2020**. These restrictions include:

- Staying at home other than for specific reasons including work (where you cannot work effectively from home) and exercise.
- Non-essential shops, hairdressers and leisure centres will close.
- Full details can be found at [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)

**There are three simple actions that we must all continue to do to keep on protecting each other:**



**HANDS**

**Keep washing hands regularly**

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**FACE**

**Wear a face mask/covering in enclosed spaces**

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**SPACE**

**Maintain social distancing - stay at least 2 metres (6'6'') apart from people outside of your household or support bubble**

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**For Housing 21 residents, these changes mean that:**

- The management team will continue to work on site to provide support and services.
  - Statutory health and safety works and essential repairs will continue.
  - All communal facilities including communal lounges and gardens will be for resident use only.
  - You should only have essential visitors to your home and those who form part of your support bubble.
  - Dining areas will be closed and where applicable restaurants will offer a takeaway meals service only (for collection or delivery).
  - If residents are using the communal facilities, 2 metre social distancing will apply at all times.
  - All Housing 21 staff and any contractors will continue to wear Personal Protective Equipment (PPE) in resident's flats and communal areas at all times.
  - Guest rooms will not be open except for exceptional circumstances
  - Hairdressers will be closed.
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**We are committed to doing all we can to keep residents and staff safe during these difficult times and sincerely hope that these restrictions can be relieved as planned by the Government in December.**

**Should you require any further information or assistance then please contact your local manager.**

**Thank you for your continued support in helping keep each other safe.**