**Housing 21 Procurement Pipeline for high Value Contracts' over the UK Thresholds-updated April 2025**

[*Procurement Policy Note 10/21 – Thresholds and Inclusion of VAT - GOV.UK (www.gov.uk)*](../Procurement%20Policy%20Note%2010/21%20%E2%80%93%20Thresholds%20and%20Inclusion%20of%20VAT%20-%20GOV.UK%20%28www.gov.uk%29)

*For all related enquiries please contact* *procurementteam@housing21.org.uk*

*This list may be subject to change and is reviewed twice a year*

*\*CE means Contract Extension*

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| **Contract Title** | **Supplier Name** | **Maximum contract expiry dates**  | **Planned Contract review date (Procurement Plan date )**  |
| **Banking**  |   |   | tbc |
| **Broadband & Telephone Lines** | Elitetele.com Plc | N/A | 2026-27 |
| **Call Monitoring Services** |   |   | 2024-25 |
| **Catering (Kent PFI)** | Compass Group (Eurest/Whiteoaks) | 30/11/2038 | 2036-37 |
| **Catering supply contract (Food EC Communal Kitchens)** | Bidfood | 22/11/2025 | 2025-26 |

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| **Contract Title** | **Supplier Name** | **Maximum contract expiry dates**  | **Planned Contract review date (Procurement Plan date )**  |
| **Commercial Gas Service and Business Management Systems**  | Anchor Pipework Ltd, DFP Services Ltd, GOS Heating Limited, Nazeing Heating Limited, Renuvo Limited | 17/11/2028 | 2026-27  |
| **Commercial Kitchen Deep Clean and TR19 Duct Works** | Innovate Corporation Limited | 01/12/2029 | 2026-27 (CE) |
| **Commercial Laundry Equipment**  | Miele Company Limited | 31/03/2027 | 2024-25 (CE) |
| **Corporate Credit Cards** | Lloyds Banking Group plc | 30/09/2028 | 2027-28 (CE) |
| **Credit Reporting Agency** | Experian Limited | NA | 2025-26 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Cyclical Redecorations and Make overs** | Armour Hart Group Limited Bell Decorating Group Limited Jefferies Contractors Limited CLC Contractors LimitedHankinson Whittle Programmed LimitedIan Williams LimitedD R Jones Yeovil Limited McLoughlin Decorating Limited Mitie Property Services UKNKS Contracts Limited Novus Property Solutions Limited Tridents Maintenance services Limited | 31/05/2031 | 2027-28 |
| **Digitalisation Installation**  | Appello Smart Living Solutions Ltd | 31/03/2024 | 2024-25 (CE) |
| **E-tendering System (Delta)** | BIP Solutions Delta eTendering | 26/01/2028 | 2027-28 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Extra Care Rostering & Care Planning System** | Birdie Care Services Limited | 14/08/2030 | 2027-28 (CE) |
| **Finance System** |   |   | 2025-26 |
| **Fire Alarm and Warden Call Servicing - North region** | Citrus Group NW Limited, DFP Services Limited | 31/10/2030 | 2027-28 (CE) |
| **Fire Alarm and Warden Call Servicing - South region** | T2 Digital Limited | 31/10/2030 | 2027-28 (CE) |
| **Fire Alarm Supply and Installation** | Total Integrated Systems Link Fire Safety Limited Karma Electrical and Fire Systems Limited Metroline Security Limited T2 Digital Limited  | 18/12/2030 | 2027-28 |
| **Fire Extinguisher Replacement Programme** | Safelincs Limited | 31/07/2018 | 2025-26 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Flooring Supply and Installation** | BPM Contracting Services Limited, Contraflor Limited, Hicks Flooring Limited, Renwick Flooring Limited, NKS Contracts Limited | 30/09/2030 | 2026-27 |
| **Gas Safety Inspections** | Robert Heath Heating Limited, Sure Maintenance Limited | 31/04/2034 | 2028-29 (CE) |
| **Hard Wire Testing** | ABCA Systems, CB Services Group Limited, CEC Electrical and Building Maintenance Contractors Limited, Citrus Group LimitedElectrical Test Midlands Limited, ITC Limited, SWH Electrical  | 31.10.2034 | 2029-30  |
| **HR & Payroll System** | Zellis | 30/09/2028 | tbc |
| **ICN Framework Agreement** | Great Places Housing Group Limited | 31/07/2028 | 2027-28 |
| **Insurance** | Marsh Ltd & Jensten | 31/03/2030 | 2027-28 (CE) |

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| **Internal Audit Services**  | Mazars LLP | 31/03/2027 | 2025-26 (CE)  |
| **Janitorial Supplies** | Lyreco UK Ltd | 28/02/2026 | 2025-26 (CE)  |
| **Kitchens and Bathroom - South East** | CLC Contractors Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathroom - South East** | NKS Contracts (Central) Ltd | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - Central West** | CLC Contractors Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - Central West** | Ian Williams Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - Central West** | NKS Contracts (Central) Ltd | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - North East** | CLC Contractors Limited | 31/03/2026 | 2025-26 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Kitchens and Bathrooms - North West** | CLC Contractors Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - North West** | NOVUS PROPERTY SERVICES LIMITED  | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - South West** | CLC Contractors Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - South West** | Ian Williams Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms - South West** | NKS Contracts (Central) Ltd | 31/03/2026 | 2025-26 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Kitchens and Bathrooms - South West** | NOVUS PROPERTY SERVICES LIMITED  | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms- Central East** | CLC Contractors Limited | 31/03/2026 | 2025-26 |
| **Kitchens and Bathrooms- Central East** | Hawksmoor Construction Ltd | 31/03/2026 | 2025-26 |
| **Microsoft Licencing Agreement** | Phoenix Software Ltd | 30/04/2027 | 2026-27 |
| **Mobile Telephony** | Telefonica UK Limited (O2) | 06/01/2023 | 2024-25 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Multi-Functional Device Rental Agreement and Managed Print Service** | Toshiba  | 31/10/2026 | 2025-26 (CE)  |
| **Occupational Health Services** | Health Partners | 31/10/2026 | 2024-25 (CE) |
| **Office Supplies** | Lyreco UK Limited | 09/07/2027 | 2025-26 (CE)  |
| **Oldham Bin Cleaning** | APM Cleaning & Repair Ltd | 13/08/2031 | 2026-27 (CE) |
| **Oldham Cleaning** | APM Cleaning & Repair Ltd | 30/06/2031 | 2026-27 (CE) |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Oldham Ground Maintenance Services** | Albens Landscape Limited | 31.05.2030 | 2027-28 |
| **Oldham PFI - Electrical & Mechanical Services** | Frontline (North West) Limited | 28/07/2030 | 2026-27 |
| **Oldham PFI - Gas & Heating** | Dynamic FM Limited | 28/07/2030 | 2026-27 |
| **Oldham PFI - Responsive Repair & Maintenance Works** | Dynamic FM Limited  | 28/09/2030 | 2026-27 |
| **Oldham Window Cleaning** | APM Cleaning & Repair Ltd | 31/08/2031 | 2026-27 (CE) |
| **Pitched Roofing Contract** | Wear & Tear Roofing LimitedAvon Side Roofing LimitedInner City Roofing Jeffries Contractors LimitedAllied Roofing Aspect Group Services Limited  | 30/09/2030 | 2025-26 |

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| **Contract Title** | Supplier Name | Maximum contract expiry dates  | Planned Contract review date (Procurement Plan date )  |
| **Rewards Platform** | Reward Gateway (UK) Ltd | 01/12/2028 | 2027-28 (CE) |
| **Security Operation Centre (SOC)** | Quorum Cyber Security Limited | 29/12/2027 | 2025-26 (CE) |
| **Security Services** | G3 Security Ltd | 19/06/2029 | 2028-29 |
| **Servicing, Inspection and Maintenance of Automated Opening Vents and Fire Curtains** | Briggs Fire and Security Limited | 30/10/2030 | 2028-29 |
| **Supply of Shower Rooms**  | Procare Shower and Bathroom Centre Limited | 03.10.2026 | 2026-27 |
| **Supply of Uniforms** | Protective Wear Supplies Ltd | 17/06/2028 | 2026-27 (CE) |
| **Supply of Window Treatments** | Herbert Parkinson, Wattrus Group, Custom Group Limited | 30/04/2029 | 2026-27 |
| **Technology Products & Associated Services Framework** | Probrand Ltd, XMA, ACS, Bechtle Direct Ltd, Green Cloud IT, Phoenix Software Ltd | 31/08/2026 | 2024-25 (CE) |
| **Travel Contract** | TravelPerk UK IRL Limited (prev Click Travel Ltd) | 31/07/2026 | 2025-26 (CE) |
| **Water Hygiene - North Region & Central** | TECS Specialist Water Limited | 28/02/2029 | 2026-27 |

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| **Windows and Doors Supply & Installation** | ACE Windows NE Limited (3 counties)Anglian Building Products (2 counties) changed name during tender to Ashi Group Limited (company reg remains the same). Esker Contracts Limited (10 counties) Interseal SW Limited (13 counties) Prima Systems Limited (7 counties) Specialist Building Contracting Limited T/A Wrekin Windows (10 counties | 31/03/2031 | 2028-29 (CE) |
| **Asset Management System** |   |   | tbc |
| **Automated Doors Servicing and Repairs** | JPF Systems Ltd - North, Multi Glazing Systems - Cental and south | 28/02/2031 | 2025-26 (CE) |
| **Communal Lighting Supply & Installation** | Total Integrated Systems Wiggett Electrical Contractors Limited Link Fire Safety Limited Cavilla Electrical Contractors Limited (CEC Electrical & Building Maintenance Contractor)Quartzelec Limited SWH Electrical Solutions Limited  | 18/12/2030 | 2027-28 (CE) |

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| **Electric Vehicle Installation** | Connected Kerb | 30/11/2027 | 2025-26 |
| **Enhanced Email Security** | Egress Software Technologies Ltd | 30/11/2027 | 2025-26 (CE) |
| **Enterprise Service Management Tool** | Hornbill Service Management Ltd | 14/12/2027 | 2025-26 (CE) |
| **Furniture - Design and Renewals Programme**  | Craftwork Upholstery Ltd | 30/04/2026 | 2025-26  |
| **Furniture Design and Renewals (Leasehold Only)** | Barons, Craftwork Upholstery, Knightbridge, Renray Healthcare, Teal (The Senator Group) | 31/08/2026 | 2025-26 |
| **Housing Management & Finance System** | Aareon |   | 2024-25 |
| **Interior Design Services Framework** | Rowpire Just Imagine Interiors Blocc | 04/06/2029 | 2027-28 |
| **Kitchens and Shower Room Installation Services with Void Works Extra Care** | B Ball Contractors Limited BPM Contracting Services LimitedCavilla Electrical Contractors LimitedCLC Contractors LimitedDCB Kent Limited ( archived - no longer trading)Hankinson Limited RFM Building Repair LimitedSR Develop (nw)T M Browne Limited | 03/04/2027 | 2024-25 |

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| **Oldham Voids**  | Alan Wood Painting Contractor, Dasco Construction Limited, Securelec (NW) Limited | 03/01/2029 | 2028-29 |
| **Otis PLC - Lift Maintinance**  | Otis Ltd | 46934 | 2026-27 |
| **Recruitment Agency - Care, Corporate & Housing - PSL** | Hays Specialist Recruitment Ltd, Reed Talent Solutions, Selective Group, Community Resourcing Limited, Adecco Group UK & Ireland, Sellick Partnership,  | 30/06/2029 | 2026-27 (CE) |
| **Servicing, Inspection and Maintenance of Emergency Lighting and PAT Testing** | KDE Limited, Ventro Limited, Briggs Fire & Security Limited | 30/10/2030 | 2028-29 |
| **Telephony Service** | Six Degrees Technology Group Limited | 14/05/2027 | 2024-25 (CE) |
| **Water Hygiene - South Region** | Sureserve Compliance Water (Previously H2O Nationwide Limited)  | 28/02/2029 | 2026-27 |
| **White Goods Supply** | Stern Electrical/EMS | 31/12/2029 | 2026-27  |