**Meeting notes for Resident Disability Network**

**Date:** Monday 14th April 2025

**Time:** 15:00 – 16:00

**Chair of meeting:** John Simmonds, Resident Engagement and Experience Manager

**Attendees:**

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| **Title of agenda item** | **Summary of discussion** | **Actions agreed including assignments and deadlines** |
| **1.** | **Introductions** | JS announced the agenda and spoke about the future arrangements for the network. |  |
| **2.** | **Accessibility Survey Analysis** | MH presented her key findings from the recent Accessibility Survey, completing the request from the last meeting for further insight.There was still a concern that the quantitative nature of the results doesn’t provide qualitative reasoning. MH responded that there are some representative quotes available.There were some key statistics, notably around hearing loops.It was noted that the survey had provided an enormous amount of data that pointed to a lot of potential activity. The network would like to ensure that there are frequent updates provided. | **Slides from the survey results to be shared with the network for comment.** |
| **3.** | **Communications Survey** | Lucy Nixon provided an overview from the recent communications survey, inviting feedback from the network.Lucy explained that the scope was newsletters, online sessions, handbook, website, and noticeboards.There was agreement that Housing 21’s residents have split into those that can use the website and those that can’t. A suggestion was made that the new website could be more accessible to friends and family of residents.It was suggested that the end result of these survey activities should be circulated around people as much as possible.It was mentioned that there is a mindset shift needed. Some residents feel that they are not confident or adept users of IT but are actually very good at using phones. This suggests that they are good at IT, they just don’t use it. | **Slides from the survey results to be shared with the network for comment.** |
| **4.** | **Discussion on Lived Experience** | Cuts to benefits worrying a lot of people nationally.Assisted dying laws – there have been 500 amendments put through and voted down. There are no safeguards – there is no mechanism that people outside of family could speak up for rights. Is anybody in Housing 21 working on examining how this bill will be introduced and what it means for residents. | **Action – speak to Safeguarding Lead about Assisted Dying Bill and what that will mean for residents Housing 21.** |

**Date of next meeting: Monday 9th June on Microsoft Teams**

**Time of next meeting: 15:00**