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**Group Electrical Safety Policy**

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| **Author’s name and job title** | Alicia Wheeler, National Health and Safety Manager |
| **Policy owner and job title** | Sarah Smith, Head of Group Property Compliance |
| **Reviewed by** | Richard Smith, Environmental Health Practitioner  South Cambridgeshire District Council |
| **Policy Steering Group approval date** | July 2025 |

# **Summary**

Housing 21 are committed to ensuring that our residents’ homes and office premises are safe and secure places in which to live and work, delivering its responsibilities as a responsible person under all relevant legislation and statutory codes of practice and guidance as detailed in the Legislation section.

Housing 21 will address these responsibilities through:

* The provision of suitable, sufficient and risk appropriate electrical precautions.
* Ongoing and continuous risk assessment.
* Delivering both individual and collective duties; and
* Monitoring and challenging our own performance.

This policy ensures that we meet our obligations as a landlord; ensuring electrical installation and wiring are safe when residents move in and maintained in a safe condition throughout the tenancy. We will take all reasonable steps to prevent and control the risk from electricity in our properties.

**Equality, Diversity and Inclusion**

Housing 21 aspires to embed diversity and inclusion within all our organisational activities to enable these principles to become part of our everyday processes.

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| **Legislation and Regulations**  The principle legislative and regulatory documents applicable to this policy |
| Health & Safety at Work etc Act 1974 |
| The Management of Health and Safety at Work Regulations 1999 |
| The Building Regulations 2010 |
| British Standard 7671:2018 – The IET Regulations |
| The Code of Practice for In-Service Inspection and Testing of Electrical Equipment (5th edition) |
| The Electricity at Work Regulations 1989 |
| The Electrical Equipment (Safety) Regulations 2016 |
| Code of Practice for the Management of Electrotechnical Care in Social Housing |
| Housing Act 2004 |
| Landlord and Tenant Act 1985 |
| Defective Premises Act 1972 |

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| 1. **SCOPE** |
| Housing 21 is responsible for the maintenance and repairs to its rented homes and other buildings, all of which contain electrical installations and appliances. The Landlord and Tenant Act 1985 and the Housing Act 2004 places duties on landlords to ensure that these electrical installations are safe at the start of any tenancy and are maintained in a safe condition throughout the tenancy.  Under the Electricity at Work Regulations 1989 and the Electrical Equipment (Safety) Regulations 2016, Housing 21 is also responsible for maintaining electrical installations and equipment in communal areas and other properties which it owns. |
| **1.1 Legal and Regulatory Framework** |
| The Electrical Safety Policy conforms with the Electricity at Work Regulations 1989, Electrical Equipment (Safety) Regulations 2016 and the Health and Safety at Work Act 1974 and associated legislation and regulations.  The application of the policy will ensure compliance with the Regulator of Social Housing’s regulatory framework and consumer standards (Home Standard) for social housing in England. |
| **1.2 Oldham PFI and Kent PFI** |
| The Oldham and Kent portfolio are managed under PFI contracts. While there are some variations required due to differences in ownership and funding streams, our principles of ensuring statutory compliance remain the same.  Whilst compliance of these PFI contracts is managed outside of Housing 21’s Property Compliance team, group assurance is obtained through reporting and review alongside Housing 21 for all core reports.  Further information for Oldham PFI and Kent PFI can be obtained through the Oldham PFI and Kent PFI employees detailed in this policy. |
| **1.3 Aims and Objectives** |
| The purpose of the Electrical Safety Policy is to:   * Ensure the prevention of exposure to risks associated with electricity. * Ensure that any regulatory, statutory, and contractual arrangements are met in relation to electrical safety. * Promote awareness of the risks of electrical safety and the management procedures through training and communication to employees and residents. |
| **1.4 Implementation** |
| To ensure effective management of electrical safety, Housing 21 will:   * Ensure qualified engineers inspect and provide Electrical Installation Condition Report (EICR) at least every five years or more frequently where our risk assessments suggest that it is appropriate, taking into consideration safety, maintenance (reactive and proactive), Asset Management activities, tenant profiling, and external influences. * Carry out any remedial works for faults listed as C1, C2 and FI that are found during the EICR inspection. * Use all recognised routes including, where necessary, taking legal action to gain access to properties to obtain a compliant certificate. * Test our appliances at the following frequencies: * Portable appliance testing (PAT testing) at two-yearly intervals * Fixed appliance testing (FAT testing) at five-yearly intervals * Maintain accurate asset information. * Report on EICR performance to the Safety Forum, Executive Team and Board. * Seek independent assurance and challenge on our performance. * Provide information, instruction and training to employees as identified in their Training Pathway. |
| **1.5 Scope of buildings** |
| Where Housing 21 owns, controls or maintains the building they are the duty holder for ensuring compliance with the Electrical Safety Policy.  Buildings outside the scope for the organisation include leasehold/tenanted buildings where the organisation does not have maintenance or repair obligations for the building fabric or building engineering services/infrastructure under the lease agreement.  A comprehensive list of buildings where the organisation is the Duty Holder can be obtained from the Asset Management Team. |
| **1.6 Measuring Compliance** |
| The Head of Group Property Compliance will report regularly to the Executive Team, Safety Forum and Investment and Development Committee in accordance with approved Key Performance Indicators (KPIs), which shall include:   * Communal areas with a valid Electrical Inspection Condition Report (EICR) * Domestic properties with a valid EICR |
| **1.7 Record Retention** |
| Suitable records, including relevant certification, in respect of fixed wire testing, PAT and FAT will be kept and maintained up to date in line with the organisations [Record Retention Schedule](https://goheretoenter.sharepoint.com/sites/PoliciesHub/Policies/Forms/AllItems.aspx?id=%2Fsites%2FPoliciesHub%2FPolicies%2FRecords%20Management%20and%20Retention%20Schedule%202024%20FINAL%2Epdf&parent=%2Fsites%2FPoliciesHub%2FPolicies). |
| **1.8 Contractors** |
| Housing 21 will employ competent external contractors, accredited by the NICEIC, ECA, NAPIT or other accredited body. |

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| 1. **ROLES AND RESPONSIBILITIES** |
| All Housing 21 employees must follow the Electrical Safety Policy. If employees become aware of problems with the effective operation of this policy or the procedures and guidance that support it, they should notify the Health and Safety Team. |
| **2.1 The Board** |
| Are responsible for:   * Overall governance for ensuring the Electrical Safety policy is fully implemented to ensure full compliance with regulatory standards, legislation, and approved codes of practice. * Formally approving this policy and reviewing it every three years (or sooner if there is a change in regulation, legislation, or codes of practice).   The Board will receive regular updates on the implementation of this policy and electrical safety compliance performance, together with notification of any non-compliance issues identified. |
| **2.2 Executive Management Team/Safety Forum** |
| The Executive Management Team (EMT) and Safety Forum will receive reports on the compliance with the policy and ensure performance is being achieved, together with notification of any non-compliance issues identified. |
| **2.3 Chief Executive and Deputy Chief Executive** |
| The Chief Executive retains the overall responsibility for the implementation of this policy.  The Deputy Chief Executive is responsible for ensuring that adequate resources are made available to enable the objectives of the policy to be met. |
| **2.4 Housing 21: Head of Group Property Compliance**  **Oldham PFI: Head of Oldham**  **Kent PFI: Operations Manager** |
| Are responsible for the operational delivery of the policy and ensuring that:   * Policy and procedures are regularly reviewed and are kept up to date. * Competent employees are employed to provide technical support on electrical matters. * Our duty of care to our customers, employees and contractors is robust. * The organisation has employees assigned with responsibility for the day-to-day management of contracts to ensure contractors deliver safety related checks on time, including continuous external audit. |
| **2.5 Housing 21: National Property Compliance Manager and Contracts Manager(s)**  **Oldham PFI: Property Services Manager**  **Kent PFI: Operations Manager** |
| Are responsible for:   * Procuring competent contractors, capable of completing electrical testing and auditing (Kent PFI service contractors form part of PFI framework). * Organising, managing, and monitoring the maintenance and servicing contracts which include the service programme. * Dealing with contractor related complaints and escalations where necessary. * Ensure all minor remedial works are completed so that certificates on file are all satisfactory. * Contacting the Technical Services Manager to review any complex electrical remedials to consider whether these need to form a SIP project and informing the scheme surveyor of these works if needed. * Updating programmes to include/remove any additional properties following any new builds, acquisitions, major stock investment works or disposals. * Arranging for sample audits to take place to seek independent assurance on the quality of our contractor testing performance. |
| **2.6** **Housing 21: Technical Services Manager (Electrical)**  **Oldham PFI: Property Services Manager**  **Kent PFI: Technical Services Manager (Electrical)** |
| Are responsible for:   * Providing technical expertise to the business in relation to electrical testing and electrical safety, to include advising the business of changes in legislation and regulations. * Reviewing any complex remedials to ascertain the need, urgency and determine how we should proceed to address the remedial/s. * Reviewing external audit recommendations in relation to electrical safety and ensuring these are actioned as appropriate. |
| **2.7 The National Health and Safety Manager** |
| Is responsible for:   * Ensuring policies and procedures are written and remain up to date. * Ensuring staff awareness and training in relation to electrical safety is provided within the organisation. * Communicating legislative changes and advice relating to changes to the Executive Team and the Board. |
| **2.8 Housing 21: Building Surveyors**  **Oldham PFI: Property Services Manager**  **Kent PFI: Housing 21 Building Surveyor** |
| Are responsible for:   * The co-ordination and management of all major remedial works that would fall under a stock investment project, such as rewiring of a property or scheme. * Informing the Property Compliance team of changes to assets where these result in a servicing implication and providing the Property Compliance Team with any new documentation relating to the works. |
| * 1. **Housing 21: Scheme Managers**   **Oldham PFI: Neighbourhood Services Managers**  **Kent PFI: Scheme Managers** |
| Are responsible for:   * When testing dates are provided, managing contractor’s access to ensure that all testing can be completed on time. * Raising works orders for remedials identified through hardwire, FAT and PAT testing. * Providing a copy of the EICR to tenants within 28 days of receiving a request for the report. * Providing a copy of the EICR to the local authority within seven days of receiving a request for a copy. * Confirming if a void property has an electrical installation or periodic test certificate less than five years old and arranging the subsequent test if a certificate is not available. * Supporting resident liaison, including managing issues relating to access, resident damage, and improvements to electrical systems. * Reporting contractor escalations to the Property Compliance team. * The safe disposal of portable appliances and ordering of replacement appliances or remedial works if identified during PAT or FAT testing. |
| **2.10 Training** |
| All relevant employees will receive electrical safety training appropriate to their role, including the identification, management and risk from electrical supplies and equipment. Any training required will be available via Housing 21’s training platform, FRED. |

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| 1. **CONTRACTOR PERFORMANCE** |
| * Contractor Performance will be reviewed, audited, and compliance monitored regularly to ensure that the programme of service and inspection continues to comply with this policy. * Housing 21 will carry out sample audits of contractor servicing competence using an external consultant. The findings will be reported to the Safety Forum. * If employees have concerns, or a resident has raised a concern, regarding contractor performance employees should utilise the [Property Compliance Escalation Form](https://forms.office.com/Pages/DesignPageV2.aspx?subpage=design&id=o7jAcTDL2US-6QcRWZs54bGQ7QZqMhRAgZlpfSuUsY1UNTFQWVRDSEhGTUhCWEpZNDY0MFBaUUdQVi4u), located on the intranet or contact the Property Compliance team directly to discuss their concerns. These concerns will be reviewed by the Contracts Managers who will raise issues at either future contract management meetings or immediately with the contractor, depending on the severity of the concern. Once resolved, the Contracts Manager will provide feedback to the individual who raised the initial concern. |

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| 1. **CONSULTATION** |
| Housing 21’s Health and Safety Forum and Policy Steering Group have been consulted about the development of this policy.  Specific input of technical advice has been sought from Housing 21 employees with operational knowledge of electrical safety management.  Housing 21’s Primary Authority, South Cambridgeshire District Council, Environmental Health have been consulted on the development of this policy. |

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| **5. ASSOCIATED DOCUMENTS AND GUIDANCE** |
| Electrical Safety Management Procedures |